

Dear Dr Ganguly,

We the undermentioned Office Bearers, place on record our sincere appreciation for the excellent manner in which you have managed the Hospital in these trying times and under exceptional circumstances. By leading from the front, you have handled the situation remarkably well with the skeletal but dedicated staff who remained present and particularly after one of our patients tested positive for COVID-19 and lockdown of Hospital under BMC instruction, without causing any harm to the reputation of the Hospital. Your WhatsApp message which we circulated amongst our community members, and which went viral, has elicited overwhelming response. Indeed admirable!

We cannot but complement the role played by our Honoraries, M.S and his assistant, Nursing Superintendent, Nurses, Ward boys, Ayahs, ICU doctors and staff, RMOs, Doctors & staff of Depts of Pathology & Blood storage, Physiotherapy and Imaging departments, I.T. department, telephone operators and front desk, certain members of the administration departments, cashiers, kitchen staff, dieticians, Mr. Mishra and the security personnel, Mr. Wadiwala and his team and all others who stood by our side to ensure uninterrupted health care to our free and paying patients. Kudos to them for their unflinching devotion to duty.

As they say, leadership emerges in crisis and you and the HOD's have led from the front and quite a few have played their role beyond the call of duty. We are indeed proud of them.

We will be very happy if you will communicate our gratitude to these persons who stood by us. In the meantime, we remain thankful to you for your management skills and your leadership.

**Regards,**

**HOMA PETIT (President)**  
**ABAN PETIT (Vice President )**  
**HECTOR MEHTA (Jt. Hon. Secretary)**  
**HOSHANG SINOR (Hon.Treasurer)**